

EVERYMAN PRIVATE Fee For Service Counselling

Gender-specialist, lower-cost counselling when you can't wait too long for an appointment.

EveryMan Private is an EveryMan Australia Who's eligible? initiative to:

- improve access to gender-specialist support for men living in the ACT and region, and for their partners and families, and
- offer fee-for-service counselling to support people whose circumstances require urgent support, or who are finding long waiting lists with other service providers.

Our other counselling service

EveryMan's Counselling Services, our existing counselling program, is funded by the ACT government. There are no fees for this service, although people are invited to make a donation when they attend. 100% of funds raised from voluntary donations are reinvested in the counselling service to increase our capacity. This program has a waiting list.

The EveryMan Private service

EveryMan Private is a fee-for-service alternative to our other counselling service, which will help us provide additional counselling appointments. Like our other counselling service, 100% of fees paid are reinvested in the counselling service to increase our capacity. NOTE - this service is not covered by Medicare or private health insurance providers, so you will not be able to claim benefits from either.

Cost

There is a set fee of \$187 per hour (\$170 plus GST), which is payable at the time of booking - no exceptions, and no refunds or cancellations.

This keeps appointment costs down - we still need to pay our counsellors for their time. The other option is to charge higher fees, which means that people who keep their appointments are paying for the people who don't.

Men who are able to pay fee for service at time of booking. Partners or adult family members may request support subject to vacancies.

Process

Appointments will generally be available during office hours 9.00am to 5.00pm Monday to Wednesday. Appointments ending after 5pm may be available, subject to capacity.

- · To contact us to make an appointment, go to https://www.everyman.org.au/contact-us
- Check the box that says 'getting an appointment at EveryMan Private for me or someone I know'

To refer someone (e.g. client, patient, employee) please use this webform: https://bit.ly/3WpKq3U

Self-referral: for support for yourself, use our general referral web form https://bit.ly/3N5FI4s

For more information about making referrals, go to www.everyman.org.au/referrals

Vacancies

This is a new service, and intended to offer appointments when our counsellors are able to provide them in addition to their regular counselling services duties.

We will not be keeping a waiting list. We expect that our capacity will be limited in the first year of operation (2025) but we intend to grow the service over time to keep pace with demand.



What our counsellors offer

Our counsellors provide a confidential conversation in a safe and judgement-free environment, working with people's strengths, abilities, and interests to find and implement solutions. We have the experience to help with a wide range of issues:

- Risk of using violence (domestic, family, or other)
- Experienced domestic, family, or other violence
- Experienced sexual violence
- Other trauma
- Mental health depression, anxiety, grief, and loss
- Social isolation and loneliness
- Relationships and separation
- · Parenting and other family issues
- · Alcohol and other drugs
- Housing issues
- Unemployment
- Workplace problems

Don't know where to start? Call us during office hours on 02 6230 6999 for the information you need, whether it's about our services, how to make a referral or who is eligible.

Hours of Business

Monday to Friday, 9.00 am to 5.00 pm

Contact Details

Room 3.01 Griffin Centre, 20 Genge St. Civic; GPO Box 1753, Canberra ACT 2601

W: www.everyman.org.au;

E: www.everyman.org.au/contact-us/

P: 02 6230 6999 F: 02 6257 1223

EveryMan Australia provides these services with funding from the National Housing and Homeless Agreement and the ACT government.

Human Rights Policy

EveryMan Australia is committed to the principles of Human Rights. We recognise our obligations under the Human Rights Act 2004 (ACT):

- We uphold the legal and human rights of people in the delivery of our services.
- We respect, uphold and promote the principles of Human Rights through every aspect of our organisation, including our vision and values, our corporate life, our interaction with our clients, our staff members and our dealings with our community.

Privacy Policy

- What you should know about the information we collect and what we use it for.We collect personal information about people using our services which helps us to provide our services (support programs, groups our legal obligations, and discharge our duty of care.
 You may seek access to personal information collected about you.
- From time to time, we disclose personal and sensitive information for administrative purposes to, for example, government departments, medical practitioners and other agencies and people providing services to us. Sometimes we have to disclose information if we believe someone is at risk of harm.
- If we can't get the information we need, we may not be able to provide services to a client or provide only a limited service which is less able to meet their needs because important information isn't available to us by contacting EveryMan on 6230 6999 during business hours. If you need more information about this policy or our procedures, you can:
 - Call the office on **6230 6999** during office hours.
 - Get a copy of our information sheet 'EVERYMAN PRIVACY POLICY' from the EveryMan office, by email, or downloaded from the link on our website.





