



Partner Advocacy and Support Case Worker Level 5 – Selection Criteria

Essential:

- Minimum diploma level qualifications in human services and 5 years professional experience working in human services role.
- High level organisational, time management and administrative skills.
- Demonstrated skills and confidence to use computer technology and cloud based applications for communication, record client data and reporting.
- Professional experience working with people from a trauma informed perspective.
- Experience and skills in crisis intervention, risk assessment and safety planning.
- Clear and concise communication skills to promote physical and emotional wellbeing primarily by telephone to a diverse client base.
- Ability to monitor, recognise and be alert to the presence of 'at risk behaviours' expressed by persons requiring support and other associated persons.
- Demonstrated and well-developed understanding of the gendered nature, dynamics and impacts of family and intimate partner violence on individuals, families and communities.
- Commitment to Human Rights Principles and well-developed understanding of intersectional disadvantage.
- Highly tuned self-awareness to manage boundaries and personal conflicts so that focus on the client is maintained.
- Current, unrestricted Working with Vulnerable People registration.
- Willingness to obtain NSW Working with Children check.
- Commitment to undertake professional development & training as required to meet industry standards.

Desirable:

- Experience conducting risk assessments using the NSW RSSF and DVSAT framework
- An understanding of the Duluth or Safe & Together models
- Experience of working within a multidisciplinary team
- Professional understanding of the justice system, child protection system and protection orders.
- Experience working directly with people living with disability/ mental illness, and those from LGBTQI, First Nations and Culturally and Linguistically Diverse communities